

**SUMMARY SHEET**

<b>Criteria</b>	<b>V–Student Support and Progression</b>
<b>Key Indicator</b>	<b>5.1 Student Support</b>
<b>Metric</b>	<p><b>5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</b></p> <p><b>1. Implementation of guidelines of statutory/regulatory bodies, 2. Organisation-wide awareness and undertakings on policies with zero tolerance, 3. Mechanisms for submission of online/offline students’ grievances, 4. Timely redressal of the grievances through appropriate committees</b></p> <p><b>Options: A. All of the above, B. Any 3 of the above, C. Any 2 of the above, D. Any1 of the above, E. None of the above</b></p>
<b>Response</b>	<b>A. All of the above</b>

**Relevant Documents**

<b>Description</b>	<b>University website link</b>
<b>Proof of Internal complaint committee</b>	<a href="https://www.jagannathuniversity.org/women-development-cell.php">https://www.jagannathuniversity.org/women-development-cell.php</a>
<b>Proof of Student Grievances for online complaint</b>	<a href="https://www.jagannathuniversity.org/grievance.php">https://www.jagannathuniversity.org/grievance.php</a>
<b>Proof Anti Ragging Committee and online complaint Form For Anti-Ragging</b>	<a href="https://www.jagannathuniversity.org/anti-ragging.php">https://www.jagannathuniversity.org/anti-ragging.php</a>
<b>Proof Complaint form for Cast Discrimination towards SC/ST Students</b>	<a href="https://www.jagannathuniversity.org/com.php">https://www.jagannathuniversity.org/com.php</a>
<b>Minutes of meeting of Student grievance</b>	<a href="https://www.jagannathuniversity.org/assets/jnu-docs/naac-docs/5.1.4%20Student%20Griviness%20Report.pdf">https://www.jagannathuniversity.org/assets/jnu-docs/naac-docs/5.1.4%20Student%20Griviness%20Report.pdf</a>
<b>Claim</b>	<p>The University has adopted the UGC guidelines relating to redressal of student grievances including sexual harassment and ragging cases. All the policy documents relating to prevention of sexual harassment, Vishaka guidelines against sexual harassment, Anti ragging Committee, Grievance Redressal Mechanism, Women Development Cell and Minority cell have been uploaded. The UGC posters on anti ragging have been displaced on all the prominent places in the campus. The University has been organizing workshop, lectures and other activities for creating awareness on all the polices. There is an online and offline mechanism for submission of student grievances which are timely resolved through appropriate committees. All the relevant documents including policies, anti ragging posters, activities</p>

	<p>organize to create awareness, online/offline mechanism for submission of grievances; details of committees' constitution etc. are attached. Keeping in view of comprehensive framework and process adopted to redress student's grievances the University claims full score in this metric.</p>
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[www.jagannathuniversity.org](http://www.jagannathuniversity.org)